

Hours Not Worked Louisville Metro Police Department



KPI Owner: Cheryl Triplett

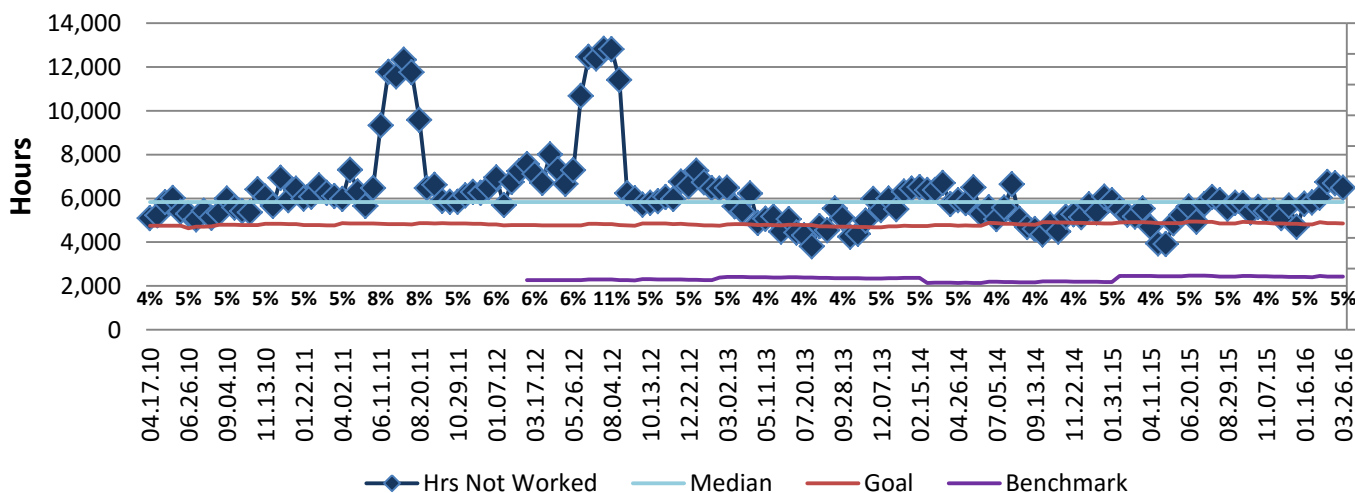
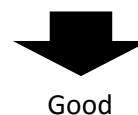
Process: Time and Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12, 4% Goal: 4% of Total Opportunities Benchmark: Local Government Rate of 2%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays) Why Measure: To better understand culture impact on employee attendance Next Improvement Step: Continue to monitor and diagnose

How Are We Doing?

03.29.15-03.26.16 12 Month Goal	03.29.15-03.26.16 12 Month Actual		03.13.16-03.26.16 Goal	03.13.16-03.26.16 Actual	
126,808	142,849		4,848	6,489	
Hours	Hours		Hours	Hours	

Hours Not Worked



03.29.15-03.26.16 Pareto Analysis

